

Privacy Policy-E-Dispro Technologies Private Limited

This Privacy Policy governs the manner in which E-Dispro Technologies Private Limited collects, uses, maintains and discloses information collected from users of its website(s). This privacy policy applies to the Site and all products and services offered by E-Dispro Technologies Private Limited

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, PAN number, TIN number, website address, Trade Mark Certificate number, Patent certificate Number, products they buy/sell/trade/manufacture/import/export, the services they provide etc. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service provider utilized, IP address from where they log in, Digital Signature certificate used by them and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How we use collected information

E-Dispro. Technologies Private Limited may collect and use Users personal information for the following purposes:

- To improve customer service

Information you provide helps us respond to your customer service requests and support needs more efficiently.

- To personalize user experience

We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

- To improve our Site

We may use feedback you provide to improve our products and services.

- To facilitate your participation in transactional events

We may use the information Users provide about them to facilitate them to participate in the transactional events on this website. We do not share this information with outside parties except to the extent necessary to provide the service and if called for by Statutory Authorities.

- To send periodic emails, SMS and messages through linked sites

We may use the email address / Mobile phone number to send User information and updates pertaining to the transactional events. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails / SMS /messages through linked sites, the user may Contact E-Dispro.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sharing your personal information

We do not disclose or share Users personal identification information except as directed by law, No specific information about the user will be shared with any third party unless any of the following conditions is met.

To help complete a transaction initiated by the user.

The user has specifically authorized it.

The disclosure is necessary for compliance of a legal obligation.

The sharing is necessary with Government agencies mandated under law.

The information is shared with any third party ordered under law.

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

Changes to this privacy policy

E-Dispro Technologies Private Limited has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Account Deletion Policy

Please visit this website periodically to check for updates to our Account Deletion Policy.

Introduction:

At E-Dispro, we prioritize user privacy and autonomy. This User Account Deletion Policy is designed to provide a clear understanding of the steps you need to follow if you wish to delete your user account and the subsequent actions we take regarding your data.

How to Delete Your Account:

Account deletion is exclusively available through our web versions.

Step-by-Step Guide:

Log into your account

Click on the Profile button

Click on the Delete account

Admin will confirm such deletion post verification of pending transactions if any an post transfer of the same to the source or seller account in case of forfeiture.

Check the status of:

Valid Paid Member

Click on the Generate OTP button

OTP will be send to Register Mobile Number

Enter your OTP

Click on the Submit button.

Upon completing the steps above, you can confirm that your account is no longer accessible by trying to log into the web. Once the deletion request is initiated, you cannot reverse the process.

What Happens After Deletion:

1. Immediate Loss of Access:

After you have deleted your account, you will lose immediate access to it. This means you won't be able to use our services associated with that particular account.

2. Data Purge:

All your identifiable information will be purged from our systems within 30 days of your account deletion. This means that after 30 days, none of your personal details will be available in our databases. However, Company reserves the right to retain some of the record to comply with governments statutory requirements

3. 30-Day Restoration Window:

Should you change your mind or if you have deleted your account accidentally, you have a window of 30 days to contact our support team to restore your account. After reaching out, our team will guide you through the restoration process.

4. Permanent Data Loss after 30 Days:

If you do not restore your account within the 30-day window, post that period, you will lose access to all the data associated with your account permanently.

Need Assistance?

If you are facing challenges or have questions about the account deletion process, or if you wish to restore your account within the stipulated 30-day window, please Contact E-Dispro.

We hope this policy provides clarity and thank you for being a part of E-Dispro.

Last Revised: 1st January 2026

Contact us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

E-Dispro Technologies Private Limited

Registered Address : #251, GF-003, A-Block, Avani Amulya Apartment, H.V. Halli, R R Nagar, Bangalore – 560098 Name: Jibin George (Grievance Officer)

E-mail : jibin@disprotech.com

Mobile : 7559807209

Disclaimer

E-Dispro will not be liable, if any third party accessed the information through devious or illegal methods or due to accidental leakage.

Date: Jan 01, 2026